

Welcome!

Welcome back!

In this issue you will meet ACE Student of the Year Jeffrey (L.J.) Gearhart and learn how he successfully balanced his demanding career in management with coursework to attain his degree.

ACE also congratulates five participating organizations that were recognized by *Training* magazine in its Top 125. We are proud of your accomplishments and are honored to support your delivery of cutting-edge training to your employees and stakeholders.

The Employers' Guide to CREDIT

We have recently redesigned our website to specifically address the needs of the employer. Visit to learn how you can best promote your participation in the program to maximize opportunities for your employees.

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Welcome to CREDIT

CREDIT welcomes the following new organizations to its growing list of participants:

- Collaboration, Management and Control Solutions (CMCS) Lebanon
- Collegis Education
- Pacific College

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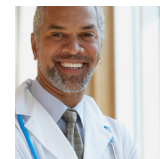
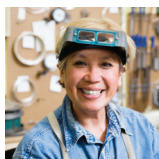
Join us for the CREDIT webinar series Get CREDIT Where Credit is Due

<https://www.acenet.edu/events/Pages/ACE-CREDIT-Virtual-Workshops-for-Employers-and-Training-Providers-1.aspx>

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ACE CREDIT® Clients in *Training Magazine's* Top 125



Released annually by *Training* magazine, the Training Top 125 ranks companies with the most successful learning and development programs. The Top 125 ranking is determined by assessing a range of qualitative and quantitative factors, including financial investment in employee development and the scope of development programs. This year's list featured five companies that participate in ACE's College Credit Recommendation Service (CREDIT), including Jiffy Lube International (which placed second overall) and Walgreens (one of five companies that received *Training's* Best Practice Award).

Jiffy Lube International (#2)

Jiffy Lube's second-place finish can be attributed to its focus on helping high-performing employees obtain access to higher education. That's why Jiffy Lube University, the company's lauded technical, customer service, and management training program, approached CREDIT to review its curriculum and offer college credit recommendations. Jiffy Lube U underwent an ACE review in 2011 and again in 2014. Today the program has received ACE college credit recommendations for 25 semester hours. With 45 percent of Jiffy Lube service center employees either enrolled or considering enrollment in higher education, ACE credit recommendations demonstrate an organizational commitment to their professional growth. "For service center technicians interested in college or a technical school, these hours provide a significant jumpstart toward helping them achieve their professional development goals. And this benefit serves as an additional recruiting and retention tool for Jiffy Lube franchisees," said Kenneth Barber, Jiffy Lube's manager of learning and development.

Walgreens (#25)

Walgreens was one of five companies to receive a Best Practice Award. The credit belongs to Walgreens University (IL), the company's innovative, leader-led training program for employees at all levels. The Walgreens University curriculum equips team members to deliver extraordinary customer care (ECC), which is critical to company success. Walgreens employees internalize ECC behaviors through interactive tool kits, reference cards, and short training events delivered throughout the year. Since 2012, Walgreens employees have been able to use ACE credit recommendations to help transfer their training toward college and university credits.

McDonald's (#42)

McDonald's Hamburger University takes employee development seriously, and has received ACE credit recommendations for 72 of its courses. With over 50 years of experience training employees, Hamburger U knows how

to adapt to the needs of a changing workforce. It recently launched the English Under the Arches program, which delivers ESL courses to high-potential employees. The results are impressive, with an 87 percent increase in oral proficiency among participants, and an 88 percent retention rate among employees one year after graduation.

Shape Corp. (#47)

Based in Grand Haven, Michigan, Shape Corp. is renowned worldwide as the trendsetter in automotive and industrial component manufacturing, and is committed to training employees to be the best in the industry. Intensive technical training is a necessity: that's why Shape Corp.'s Steel Technologies Engineering Program immerses learners in advanced engineering concepts and real-world scenarios. ACE credit recommendations have been offered for Shape Corp. certifications since 2007.

G4S Secure Solutions (#65)

G4S is a leading security solutions provider, with over 600,000 employees worldwide. G4S employees are responsible for protecting key business and government assets, and receive their training through the industry leading G4S North America Training Institute. ACE credit recommendations have been offered for G4S training programs since 1997.

Employer's Guide to ACE CREDIT®

There's a new tool available online for CREDIT participants: The Employer's Guide to CREDIT. Added to ACE's website in February, the Employer's Guide provides a comprehensive summary of CREDIT's benefits, requirements, and processes. It is a great resource for both current and prospective participants looking to answer questions about the program.

The Employer's Guide to CREDIT summarizes the benefits of participating in the program, outlines how to get started with CREDIT, and highlights additional services provided to CREDIT participants. It also explains each type of CREDIT review, and provides links to required documents so participants can get started with the review process.

You can access [The Employer's Guide to CREDIT](#) here.

Welcome and Showcase: New ACE CREDIT® Clients

Collaboration, Management and Control Solutions (CMCS) Lebanon

CMCS is a leading project, program, and portfolio management consultancy and training firm. CMCS has a clear mission: to eradicate failed projects by building environments where professional project management practices can flourish. To achieve this, CMCS delivers internationally recognized professional development trainings designed to strengthen participants' project management skills.

CMCS Lebanon is one of 20 CMCS offices located throughout the world, and has developed and offered over 40 courses to more than 2,000 participants from Lebanon and surrounding countries in the Middle East. Courses include core and advanced project management topics, as well as leadership and business analysis.

CMCS Lebanon obtained ACE college credit recommendations for several of its project management, risk management, and leadership development courses. Check out its courses in the *ACE National Guide to College Credit for Workforce Training*, and learn more about CMCS Lebanon at <http://cmcslebanon.com>.

Collegis Education

Collegis Education is a technology-based services company that offers industry-leading education solutions for colleges and universities of every size in every sector. Collegis focuses on supporting the entire student journey, from the time prospective students begin their college search to the moment they start their careers.

Collegis Education was formally the Learning Technologies department at Rasmussen College, and incorporates the same processes that department used to build and maintain online coursework. Its competency courses are intended to provide options to Rasmussen students (as well as others) who have different learning styles and access needs.

Collegis Education recently obtained ACE college credit recommendations for three of its courses. Check out its courses in the *ACE National Guide to College Credit for Workforce Training*, and learn more about Collegis Education at <http://collegiseducation.com>.

Pacific College

Pacific College (CA) was formed in 1993 by community college educators with the primary goal of providing high-quality vocational education responsive to the training needs of medical aspirants, as well as to the employment demands in professional allied health occupations.

In California, there is a demand for nurses but the community college system does not have the capacity to address this need. Potential nursing students are unable to bridge the gap to the registered nursing program because they lack the accessibility to prerequisite courses. Aligned with its mission and in response to the college graduates, program advisory members, and the community at large, the college designed a pre-nursing certificate to facilitate this pursuit of further education by prospective nursing students.

Pacific College recently obtained ACE college credit recommendations for some of its physical and life sciences courses.

Check out its courses in the *ACE National Guide to College Credit for Workforce Training*, and learn more about Pacific College at <http://pacific-college.edu>.

Are you connected? Follow CREDIT® on LinkedIn!

The CREDIT® LinkedIn page provides information about program updates and events. The page also will share information and resources on CREDIT® programs and services, including review information, transcript services, marketing guidelines, and much more. We look forward to connecting with you!



Follow ACE CREDIT® on LinkedIn



Success Profiles

ACE's 2015 Student of the Year



Jeffrey (L.J.) Gearhart

It takes a tremendous amount of focus and determination to manage a multi-million dollar restaurant while attending college full time. That's why Jeffrey (L.J.) Gearhart received the ACE Student of the Year Award at ACE's 97th Annual

Meeting in Washington, DC. Gearhart, 24, is currently the general manager of a McDonald's restaurant in Bloomington, Indiana, where he has been working 45 hours a week while completing a degree at Ivy Tech Community College. In addition to his management duties, Gearhart teaches shift management excellence courses at his and four other McDonald's restaurants in the area.

Gearhart used ACE credit recommendations to successfully apply credit from classes at McDonald's Hamburger University (IL) toward a degree in business administration and a certificate in human resources management. He graduated in May 2015, a

semester earlier than expected, and will be the first in his family to obtain a college degree.

"I am honored to work for a company that offers ACE credit recommendations to assist me and other learners in obtaining the college degrees and certifications that will help us advance our personal and professional ambitions," Gearhart said. "My goal is to inspire others the way I have been inspired by my mentors."

The Student of the Year Award, formerly the Adult Learner of the Year Award, is presented annually by ACE to an individual who has benefited academically or professionally from the use of ACE credit recommendations. Recipients must demonstrate outstanding achievements in their community or workplace while successfully balancing the demands of family, career, and education.

"L.J.'s ability to inspire others and also set high postsecondary achievement goals is another example of how he exemplifies the qualities we seek in ACE's Student of the Year" said Deborah Seymour, ACE's assistant vice president for education attainment and innovation.

Upcoming Events



Get CREDIT® Where Credit Is Due: A Webinar Series for Employers and Training Providers

This webinar series covers all aspects of the CREDIT review process. Webinars will focus on getting started as a new organization or continuing your participation, preparing for the evaluation (virtual or onsite) and exploring some of the tools and resources available to participating organizations. The schedule is as follows:

1. "Rules of Engagement: How to Maximize the Impact of Your Credit Recommendations" (May 28)
2. "Getting Started with CREDIT: Navigating the Road to Eligibility" (June 24)
3. "The Evaluation Process Decoded: Unveiling the Secrets to a Successful Review" (July 29)

Attend all three, or just pick the ones you need. This webinar is ideal for any organization that offers courses, examinations, certifications, and other types of training programs. [Register and learn more here.](#)

We welcome your feedback on this newsletter

Please contact us at creditinfo@acenet.edu with any suggestions.